

## PRIVACY POLICY

### 1. DATA CONTROLLER

#### Who is your Data Controller?

Your Data Controller is IFA Retail S.A. ("IFA"), with tax identification code A28190551 and mailing address and registered offices at C/Sepúlveda 4, Alcobendas 28108, Madrid. Our email address is [\\_contact-gdpr@grupoifa.es](mailto:contact-gdpr@grupoifa.es)

### 2. PURPOSES

#### For what purpose do we process your data?

The purpose of processing users' data is to provide the requested services and, in general, to manage, develop and fulfil the relationship established between IFA and whoever provides their personal data through the website or any other means.

Your data also will be included in our internal databases and will be used to improve our products and services and to send you promotional mailings about new products. Users may be contacted by email or telephone.

We may also use the information to personalise our website according to your interests. Visits to our website are tracked so that we can assess which parts of our website best serve our customers and users and better adapt our information to your needs. We do not sell or market with any of the information that we receive or store.

Also, in case users have given their consent to participate in a contest or promotion, the data will be processed for their management.

In case the data provided belongs to a third party, you guarantee that you have informed this third party of the content of this document and that you have obtained the corresponding authorisation to provide their data to IFA for the indicated purposes.

### 3. DATA STORAGE TIME LIMIT

#### For how long do we conserve your data?

Your data will be conserved throughout the duration of the purpose for which they were collected, the contractual or commercial relationship that we have, or until you request its termination, as well as the time needed to comply with relevant legal obligations.

### 4. LEGAL GROUNDS

#### What are the legal grounds for processing your data?

The legal basis for processing your data is the express consent you provide when communicating your data to us, having been previously informed of their processing.

If a contractual relationship exists between you and IFA, the legal grounds for processing your data will be based on this legal relationship.

Participation in contests or promotions, as well as prospective product and services offers, is based on the express consent requested from you, all under the terms and conditions that, where applicable, are adopted.

<b>5. RECIPIENTS</b>
<b>Who are the recipients of your data?</b>
<p>Your personal data will be communicated to associated companies of GRUPO IFA to fulfil the previously mentioned purposes.</p> <p>You can find an updated list of the companies that form part of the Group at <a href="http://www.grupoifa.com/es/asociados.html">http://www.grupoifa.com/es/asociados.html</a></p>
<b>6. RIGHTS</b>
<b>What are your rights when you provide us with your data and how can you exercise them?</b>
<ul style="list-style-type: none"> <li>▪ Anyone has the right to obtain information about whether or not we are processing personal data that concerns them.</li> <li>▪ Interested parties have the right to access their personal data. They also have the right to request the correction of imprecise data or, where applicable, request their elimination when, among other reasons, the data are no longer needed to fulfil the purpose for which they were obtained.</li> <li>▪ Under certain conditions, interested parties may request the limitation of the processing of their data, in which case we will only conserve your information in the exercise or defence of claims.</li> <li>▪ In certain situations and for reasons related to their specific situation, interested parties may object to the processing of their data. IFA will stop processing the data, barring compelling legitimate grounds or exercise or defence of possible claims.</li> <li>▪ You may revoke your consent to process your data at any time.</li> <li>▪ If applicable, you may request the portability of your data.</li> </ul> <p>In any case, you may submit a claim to the Spanish Data Protection Agency especially when you are not satisfied with the exercise of your rights. The Agency's address is C/Jorge Juan 6, 28001 and its web page is <a href="http://www.agpd.es">www.agpd.es</a></p>
<b>7.COOKIES POLICY</b>
<b>Which cookies do we use?</b>
<p>To learn about the cookies we use on this web page/mobile application, please remember that you can access our Cookies Policy through the following link: <a href="http://www.grupoifa.com/es/cookies.html">http://www.grupoifa.com/es/cookies.html</a></p>